How to successfully start using the ZealiD app?

With only Face or Touch ID, users can verify their identity online to issue a qualified certificate - the highest expression of regulated digital identity in the EU

ZealiD

How it works

1. Get ready! — Select one of 24 languages, enable notifications

3. Liveness check — Prove your physical presence taking a video selfie

4. ID check — Capture your ID document

5. Manual vetting — Your registration will be manually checked by our team

6. confirmation of verification — Confirm the conditions of the online verification

You will need

Download the ZealiD app from App store or Google play

Device which supports biometrics (Face or Touch ID)

Valid identity document: ID card or passport

Get ready
Enable push notifications to know when your application has been reviewed.
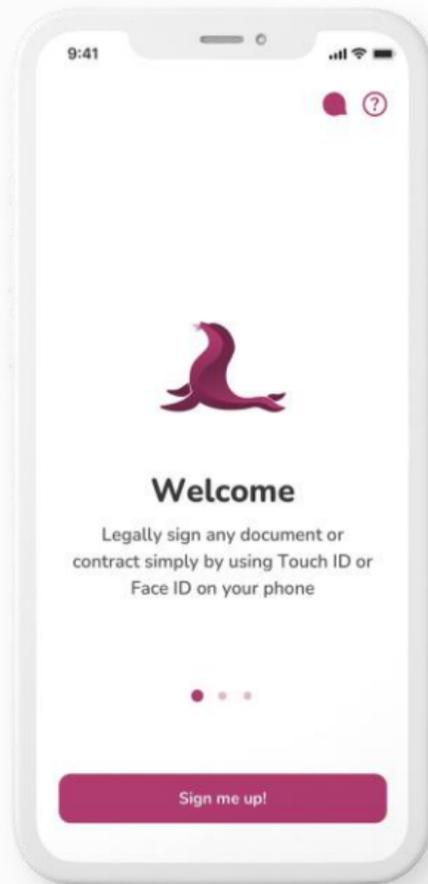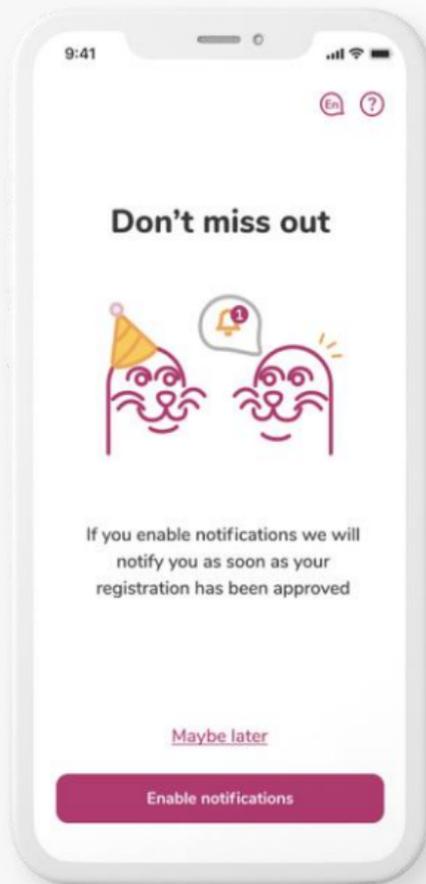
9:41

Don't miss out

If you enable notifications we will notify you as soon as your registration has been approved

Maybe later

Enable notifications

9:41

Welcome

Legally sign any document or contract simply by using Touch ID or Face ID on your phone

Sign me up!

1. **Get ready**
2. Device registration
3. Liveness check
4. ID check
5. Manual vetting
6. Confirmation of verification

Get ready
We recommend to register in a private and secure setting. Registration process includes filming your ID document. Therefore, it is important to keep your personal data safe and away from strangers in a public environment.
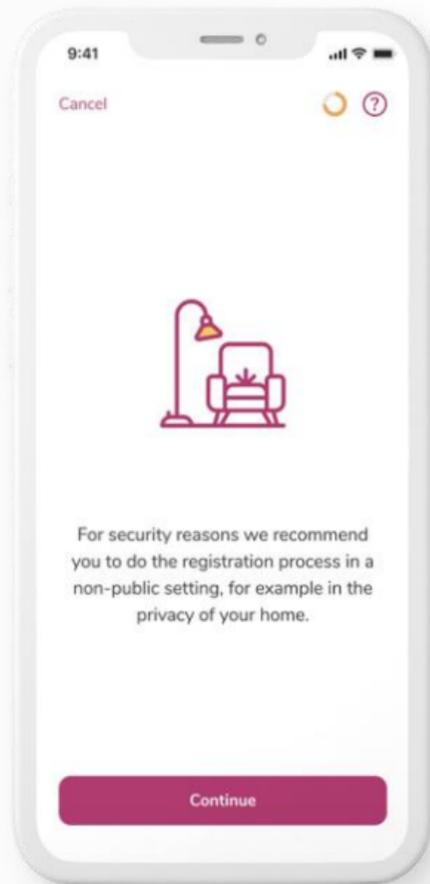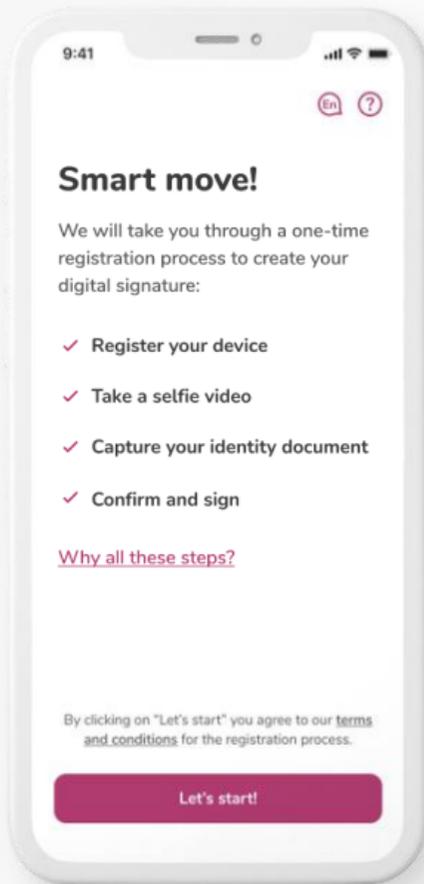
Smart move!

We will take you through a one-time registration process to create your digital signature:

✓ Register your device
✓ Take a selfie video
✓ Capture your identity document
✓ Confirm and sign

Why all these steps?

By clicking on "Let's start" you agree to our terms and conditions for the registration process.

Let's start!

Cancel

For security reasons we recommend you to do the registration process in a non-public setting, for example in the privacy of your home.

Continue

1. Get ready
2. **Device registration**
3. Liveness check
4. ID check
5. Manual vetting
6. Confirmation of verification

Device registration
Enter your phone number and email address to receive one-time passwords (OTP). By entering the contact details you will receive OTP as an SMS and an email. You will register your device as a Trusted device for qualified signing later in the process. By using your biometrics FaceID/TouchID you'll make sure that you and only you will be able to sign documents using the ZealID mobile app.

1. Get ready
2. **Device registration**
3. Liveness check
4. ID check
5. Manual vetting
6. Confirmation of verification

Register your device

SMS code
Fill in the code we sent to
+33 11* *** 333

1 2 3 - 4 5 6

Do you allow "FoliD"
Face ID easy and s

Don't Allow   Allow

Resend codes

Cancel

9:41

Continue
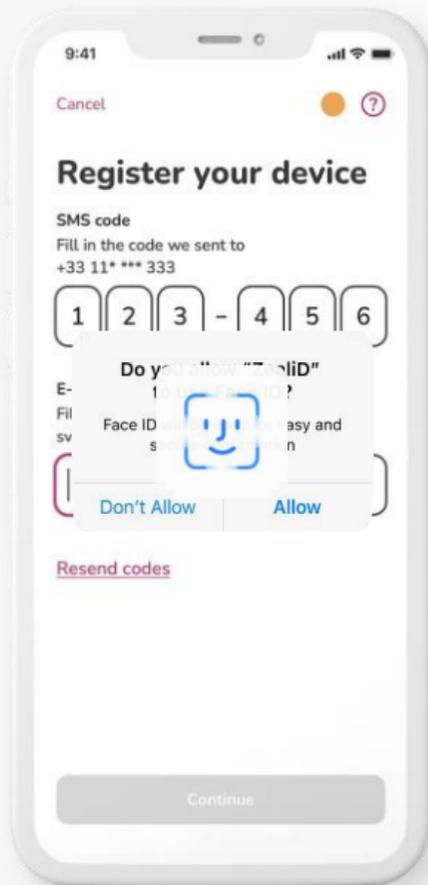
Device registration
In this step, you will receive the OTP codes. By entering the codes and confirming it with FaceID/TouchID you will register your mobile device for qualified signing.

1. Get ready
2. Device registration
3. **Liveness check**
4. ID check
5. Manual vetting
6. Confirmation of verification

Liveness check
You will make a video selfie. Center your face in the oval frame and follow the instructions. A video selfie prevents impersonation and deepfake.
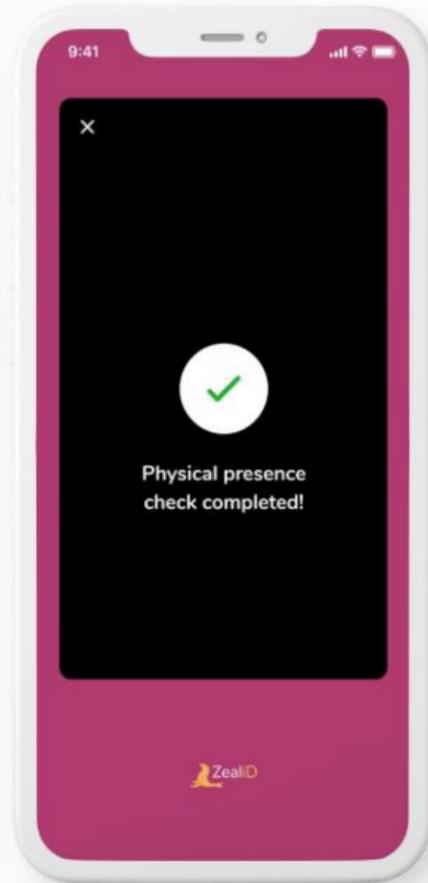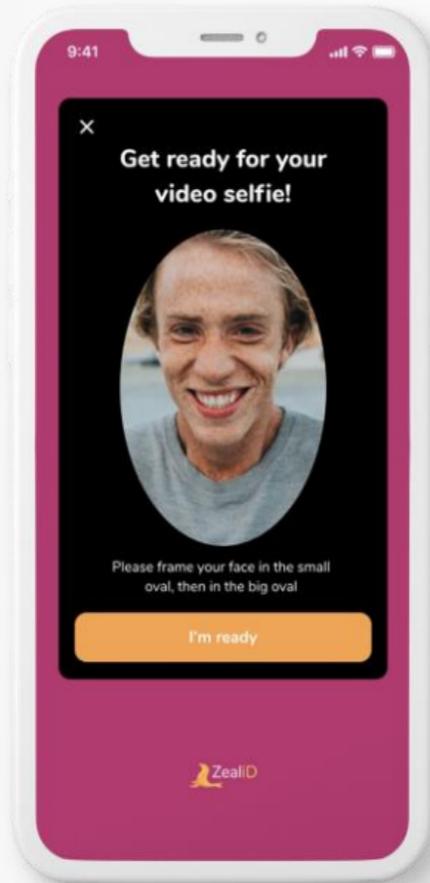
9:41

Get ready for your video selfie!

Please frame your face in the small oval, then in the big oval

I'm ready

ZealiD

9:41

✓

Physical presence check completed!

ZealiD

ID check: photo
Put your ID document on a flat surface and fit it into a frame. Make sure the photo is in a good lighting and quality. The photo should be representative as it will be held for evidence purposes.

At this stage the app will recognise whether the document is NFC supported.
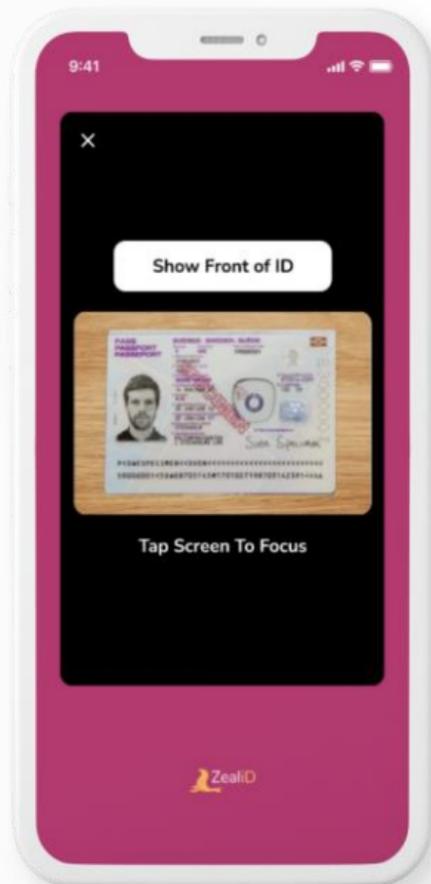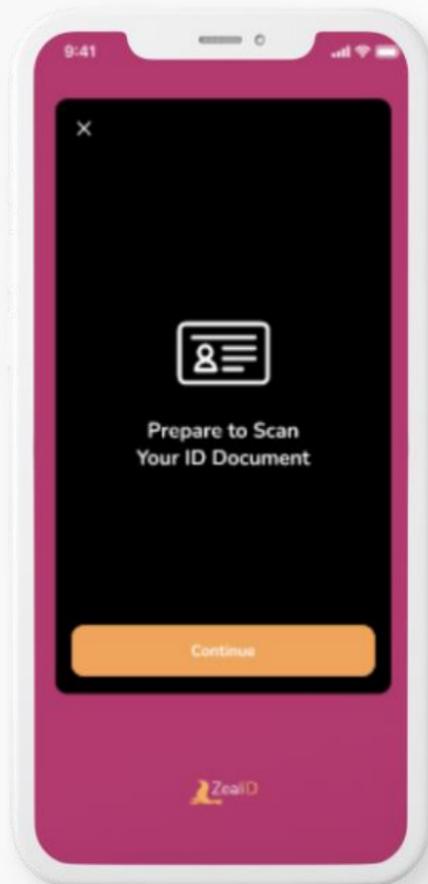
Prepare to Scan
Your ID Document

Continue

ZealID

Show Front of ID

Tap Screen To Focus

ZealID

1. Get ready
2. Device registration
3. Liveness check
4. **ID check**
5. Manual vetting
6. Confirmation of verification

NFC scan
Scan the identity document for NFC certificate validation and information about the document holder transfer.

1. Get ready
2. Device registration
3. Liveness check
4. **ID check**
5. Manual vetting
6. Confirmation of verification

Or do a video pattern
Put your ID document on a flat surface and repeat the pattern shown in the application's instructions while filming your document. Move your phone to follow the line. The flash light of your camera will turn on automatically to ensure good lighting.

9:41

Great! Now film your **ID** by moving your phone to follow the pattern with the purple dot.

OK, got it!

9:41

Cancel

Put your ID document on a flat surface and make sure you have good lighting

Open camera

1. Get ready
2. Device registration
3. Liveness check
4. ID check
5. **Manual vetting**
6. Confirmation of verification

Manual Vetting
Every application is reviewed by the Manual Vetting Team. During manual check, a highly trained Specialist will check data received, inspect document validity and authenticity to prevent fraud.
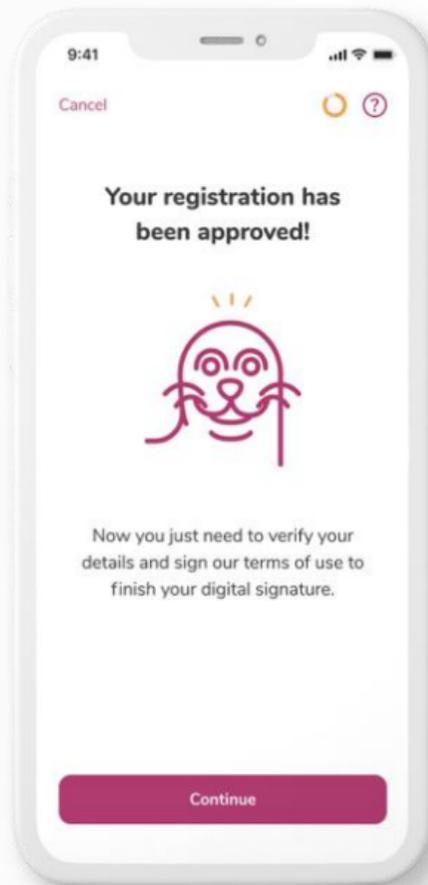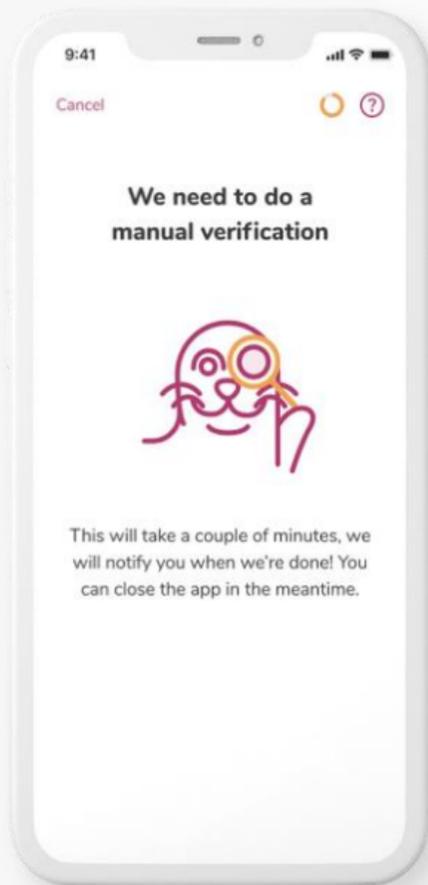
9:41

Cancel

We need to do a manual verification

This will take a couple of minutes, we will notify you when we're done! You can close the app in the meantime.

9:41

Cancel

Your registration has been approved!

Now you just need to verify your details and sign our terms of use to finish your digital signature.

Continue

1. Get ready
2. Device registration
3. Liveness check
4. ID check
5. Manual vetting
6. **Confirmation of verification**

Confirmation of verification
Your full name and serial number will be provided on the screen. Check and confirm that the details are correct, agree to the terms and conditions of signature usage.

9:41

Cancel

Please check that your details are correct

Your name
Sven Specimen

Your personal number
870314-2391

☑ I verify that my details are correct

☑ I agree to the terms and conditions for using the ZealiD digital signature

Continue

9:41

• • •

Hold on while we process you new ID

We are generating your new digital signature, which will take a minute or so.

Continue

1. Get ready
2. Device registration
3. Liveness check
4. ID check
5. Manual vetting
6. **Sign agreement**

Congratulations!
You can now continue the process of issuing your certificate by scanning the QR code that is displayed on your PC.

9:41

Sven Specimen
870314-2391

Signing complete!

2021-02-16
10:17 CET

Continue

9:41

Success!
Your digital signature has been created and is ready to use.

Upload & Sign

Scan QR Code
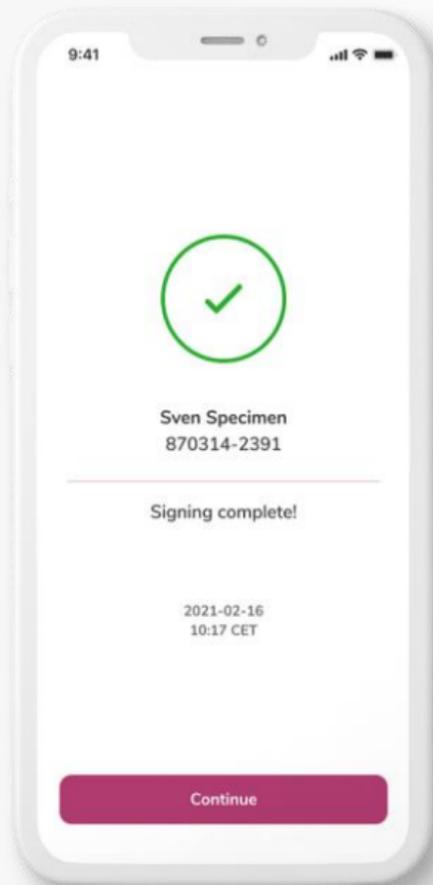
Download ZealiD App

Thank you!

Czech Republic
První certifikační autorita, a.s.

Podvinný mlýn 2178/6
190 00 Praha

Slovakia
D. Trust certifikačná autorita, a.s.

Plynárenská 7/C
821 09 Bratislava 2

ZealiD

Available on the
App Store

ANDROID APP ON
Google Play